

Volunteer Role: Support Assistant Volunteer



Location: Crowborough and/or Uckfield

Hours: Depending on your availability, this is an ongoing role. Weekdays. Commitment of 3-6 hours per month.

Requirements: For ages 16+ only.

Reports to: Volunteer Co-ordinator

About East Sussex Hearing

Join us in making a meaningful impact! East Sussex Hearing, an independent countywide charity based in Eastbourne, has dedicated over two decades to serving the deaf and hard of hearing community across East Sussex. Our mission is to provide hearing loss related advice and practical support, enabling people to live their best lives.

About the role

Volunteering as a Support Assistant Volunteer offers an enjoyable opportunity to socialise and make new connections, all whilst contributing to the charity's vital services within the community.

You'll be involved in providing a friendly and helpful service at one or more of our hearing aid maintenance sessions, working alongside another of our volunteers or a member of our staff. All relevant training will be provided.

What you will be doing

- Meet and greet members of the public
- Keep accurate written records of help given
- Provide basic guidance on use and care of hearing aids
- Provide general hearing loss information and advice, including signposting to other services
- **Opportunity** to train as a volunteer hearing aid maintenance assistant if wished

What will you gain from volunteering with us

- A chance to meet new people, make new friends and dedicate yourself to a rewarding role
- Travel expenses can be claimed (public transport costs or mileage allowance)
- **FREE** admission to our BSL Sign Language classes
- **FREE** admission to our Lipreading classes

To apply, download an application form; for more information, please contact Glynwen:-

manager@eshrc.org – 01323 722 505 – 07950 855 580