

**EAST SUSSEX  
HEARING**

HERE TO HELP YOU HEAR

## Volunteer Job Description

<b>Job Title:</b>	Hearing Aid Maintenance (HAM) Volunteer
<b>Location:</b>	Uckfield
<b>Hours:</b>	Depending on your availability this is an ongoing role. Usually weekdays, may include optional weekends. Commitment of 2-20 hours per month.
<b>Reports to:</b>	Operations Manager

### About East Sussex Hearing

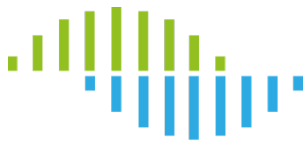
Join us in making a meaningful impact! East Sussex Hearing, an independent countywide charity based in Eastbourne, has dedicated over two decades to serving the deaf and hard of hearing community across East Sussex. Our mission is to empower individuals with advice and practical support, enabling them to lead vibrant, active lives and be integral members of their community.

We actively participate in various community events to bolster and enrich the services we offer, while also fostering collaborative working relationships throughout the county, for the benefit of the hard of hearing and deaf population. We are now on the lookout for a passionate Hearing Aid Maintenance (HAM) Volunteer - Uckfield to join our cause on a voluntary basis.

### About the role

Volunteering as a HAM Volunteer offers an enjoyable opportunity to socialise and make new connections, all whilst contributing to the charity's vital services within the Uckfield community.

You'll be involved in offering warm and helpful hearing aid maintenance services, along with sharing information and advice on hearing loss.



# EAST SUSSEX HEARING

HERE TO HELP YOU HEAR

## What you will be doing

- Meet and greet members of the public who visit HAM sessions
- Keep written records of help given
- Check and clean hearing aids
- Replace hearing aid tubing
- Check hearing aid batteries and issue replacement batteries
- Provide basic guidance on use and care of hearing aids
- Provide general hearing loss information and advice, including signposting to other services

If you are seeking a hands-on role that lets you support East Sussex Hearing whilst having fun - Joining us as a HAM Volunteer is the perfect opportunity! Let's make a difference together, as were 'Here to Help You Hear.'

## What will you gain from volunteering with us

- A chance to meet new people, make new friends and dedicate yourself to a rewarding role
- The time to develop new skills, take on new challenges and enjoy new experiences
- The opportunity to make an invaluable contribution to East Sussex Hearing and support the deaf and hard of hearing community
- Travel expenses can be claimed
- **FREE** admission to our BSL Sign Language classes
- **FREE** admission to our Lipreading classes
- Access to exclusive discounts, cashback & vouchers for charity workers & volunteers.

## Training & Support

East Sussex Hearing will provide all relevant training at their Eastbourne centre, and locally where possible.

## What we are looking for:

- You're friendly, enjoy engaging with people and being part of a team
- You're flexible and willing to take on a variety of tasks.
- You are over the age of 16

To apply for this role, you need to be over the age of 16. Please complete our volunteer application form and return it to [volunteer@eshrc.org](mailto:volunteer@eshrc.org)